

Mason Hart

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WORK EXPERIENCE

Wells Fargo Bank

April 2023 – Present

Technology Operations Analyst

Irving, TX

- Provides advanced technical support on T2/ T3 tickets, ensuring optimal uptime for users.
- Manages helpdesk appointments across two corporate offices enabling daily operations to run smoothly.
- Supports many SaaS programs such as Servicenow, Aternity, Cosmic, OneDrive, and VPNs.
- Assists with special projects and works with other technicians to implement and QA entire office spaces, guaranteeing a site will be ready for operation on day one.

ViaPath

October 2021 – April 2023

Linux Server Technician

Grand Prairie, TX

- Assembled and configured linux-based Dell and Supermicro servers for hundreds of company clients.
- Supplied expert support to the lead engineers with custom Ubuntu server and Red Hat installations.
- Decreased server setup times by optimizing shell commands which resulted in 50% quicker configuration.
- Provided flexibility for management by supporting teams that managed Windows and Linux Servers.

SKILLS

Windows, Linux, Debian, Ubuntu Server, Red Hat, Proxmox, Docker, Virtualization, Dell & Supermicro Server Hardware & Software, Server Maintenance, NAS, DNS, Syncthing, PC Hardware, Networking, Python, BASH, Shell scripting, Communications, Customer Service, Automation, iDrac, IPMI, Cisco devices.

Homelab

- **Proxmox Virtualization Server**
 - *Docker Containers*
 - *VPN Server*
 - *Ubuntu Server Virtual Machines*
 - *Cloud Workstation*
- **Cloud Desktop Server**
 - *Private desktop able to be accessed remotely*
- *DNS Server*
- *TrueNAS Backup Server*
- *Media Streaming Server*
- *Syncthing backup Server*

SOCIAL MEDIA

Github: <https://github.com/Hartheaded>

Linkedin: <https://www.linkedin.com/in/mason-hart-7653b41bb/>

EDUCATION

Tarrant County Community College

2019-2021

Studied Computer Science

Hurst, TX

GED

2017

Homeschool

Hurst, TX